Since the late 1990s, researchers in the Centre for Social Informatics (CSI) have developed a distinctive body of work to reflect a shared interest in socio-technical interaction at different levels of organisation, and at different stages in the system life cycle. They also consider methods to support research in these areas. The Centre provides critical perspectives on, as well as analysis of, ICT trajectories, socio-technical and organisational issues with a focus on:

- Democratic digital engagement
- e-Government
- Information behaviour and practices
- Information and digital literacy
- Information and knowledge management
- Information policy
- The Information Society
- Online communities
- Technology and policy development
- Work-based and organisational learning

The Centre’s research is funded by a variety of bodies including: charities e.g. the Carnegie Trust for Scotland; companies; government agencies, e.g. Skills Development Scotland; professional bodies, e.g. the Archives and Records Association (ARA) and the Chartered Institute of Library and Information Professionals (CILIP); and the UK research councils, e.g. Arts and Humanities Research Council (AHRC), Economic and Social Research Council (ESRC), and Engineering and Physical Sciences Research Council (EPSRC).

In the last UK assessment of research (REF2014) the Centre continued to demonstrate its research excellence with 74% of research output submitted to Unit of Assessment 36 judged to be world-leading (4*) or internationally excellent (3*). The research environment also attracted a high score: 90% 4* and 3*.
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Recent PhD completions:
Dr Peter Cruickshank: Evaluation of engagement with hyperlocal e-participation systems by citizens and representatives (2021)
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Dr Iris Buunk: Social media as facilitators of tacit knowledge sharing practices amongst public sector employees (2020)
Dr Lyndsey Middleton: Exploring the development of innovative work behaviour of employees in multiple workplace contexts (2020)
Dr Alicja Pawluczuk: Youth digital culture co-creation: measuring social impact in Scotland (2019)
Dr Frances Ryan: Reputation management in a digital world: the role of information in the building, management, and evaluation of personal reputations (2019)


