

## About Us

Information Services (IS) are responsible for the University's IT and Library Services.

You'll find information about the IT Services on the **staff intranet pages**:

- <https://staff.napier.ac.uk/services/cit/Pages/info-services.aspx>

View the Status of the University's Online Services via the **Service Status Screen**:

<https://www.napier.ac.uk/service-status>

## Getting Started with IT Services – Guidance for Research Students

When you register as a Research Student at Edinburgh Napier University you will get access to **two different Information Services (IS) accounts**. You will find guidance on when you need to use each of these accounts, how to move between accounts and where you get additional information on the Getting Started for Research Students intranet page: <https://staff.napier.ac.uk/services/cit/GettingStarted/Pages/Research-Students.aspx>

## Guidance on Requesting Equipment for Research

If you need to request **additional equipment** for your research, you will find information and guidance on this page: <https://staff.napier.ac.uk/services/cit/OnCampusService/Pages/Purchasing-IT-Equipment-for-Research.aspx>

## Storage for Research

You will get access to the standard University networked drives – your **H: drive** (for personal data storage), and **S: drive** (for shared departmental storage). As a Research Student you are also given access to a **personal V: drive**, and you can request the creation of a **project-specific X: drive**. Guidance on your H: and S: drives can be found here: <https://staff.napier.ac.uk/services/cit/OnCampusService/SavingFiles/Pages/SavingFiles.aspx>  
Guidance on your V: drive, and how to request an X: drive is here: <https://staff.napier.ac.uk/services/research-innovation-office/research-data/Pages/Storing-Data.aspx>

## Cyber Security for Research

We recommend that all Research Students complete the **Cyber Security training**:  
<https://staff.napier.ac.uk/services/cit/infosecurity/Pages/InformationSecurityTraining.aspx>

You should also read the **Information Security Policies**:

<https://staff.napier.ac.uk/services/information-services/Policies/Pages/IS-Policies.aspx>

You may also find our **10 Tips for Cyber Success** useful:

<https://staff.napier.ac.uk/services/cit/infosecurity/CyberSuccess/Pages/Tips-for-Cyber-Success.aspx>

## Getting IT Help

If you need IT help please contact the IS Service Desk:

- Online: <https://napier.unidesk.ac.uk/>
- Email: [ISServiceDesk@napier.ac.uk](mailto:ISServiceDesk@napier.ac.uk)
- Telephone: ext 3000 or (0131) 455 3000 externally