Checking WebEx Meetings Audio Settings

Sign into https://edinburghnapier.webex.com/

1. Select **Meetings** from the navigation panel on the left of the window.

2. Ensure **My Meetings** is selected from the drop down menu and adjust the date range as required, ensuring the range includes any planned events.

3. Select the title of a meeting you are the host for – you do not need to check the meetings you are not hosting, unless you are checking on someone else's behalf.

	斺 Home	Q Join a meeting or search for a meeting, recording, or transcript
1	i Meetings	
	Recordings	My Webex Meetings
	000 Insights	Upcoming Completed
	③ Support 2	My Meetings V 09/02/2021 - 09/08/2021 V Show earlier meetings
	$\underline{\downarrow}$ Downloads	
	💬 Feedback	
		LH 12:00 PM - 1:00 PI 3 WebEx Meeting Mon, Sep 6 Liam Hutchinson

Scroll to the bottom of the Meeting page and check the **Join by Phone** information – if it says **Use Voip only** your meeting should be ok and can be left as it is:

Meeting link:	https://edinburghnapier.webex.com/edinburghnapier/j.php? MTID=m727d7b91d3274a9139c8bb2071125b17			
Meeting number:	2673 150 9462			
Password:	XjXmKhuv477			
Host key:	879917			
More ways to join				
Join by video system	Dial 26731509462@edinburghnapier.webex.com You can also dial 62.109.219.4 and enter your meeting number.			
Join by phone	Use VoIP only			

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If the Join by phone information says **None** you will need to edit the meeting or schedule a new meeting if it cannot be edited (the existing meeting should be deleted if re-scheduling):

Meeting link:	https://edinburghnapier.webex.com/edinbur MTID=m12e681900111e69453991f4b441d		
Meeting number:	121 432 7		
Password:	TaqEj9yRU		
More ways to join			
Join by phone	None		

To edit an affected meeting, scroll back to the top of the meeting page and select the **Edit** (pencil) icon – note if this is not available the meeting cannot be edited and you will need to schedule a new meeting:



When editing the meeting, select **Show advanced options** (above the Save button), then **Audio connection options**. Ensure Audio connection type is set to **Use VoIP only** before saving your meeting :



Note if you are creating a new meeting, you should ensure this setting is used. Changes to meeting links should be updated in the induction calendar and/or anywhere else they may be listed.

Please contact the IS Service Desk if you require support.